

### Dialogue 3

Pharmacy technician: Hello, welcome to Happy Pharmacy. Before we can fill your prescription, I need to ask you a few questions so we can set up your patient profile. What is your last name?

Patient: Jenkins

Pharmacy technician: First name?

Patient: Paula

Pharmacy technician: Middle initial?

Patient: D.

Pharmacy technician: Address?

Patient: 56 Walnut Lane Newtown, Illinois, 13542

Pharmacy technician: What is your date of birth?

Patient: December 14, 1940

Pharmacy technician: Sex?

Patient: Female.

Pharmacy technician: Social security number?

Patient: 000-00-0000

Pharmacy technician: Do you have a cell phone number you can give us?

Patient: No, I don't have a cell phone.

Pharmacy technician: Do you have a work phone number?

Patient: No, I'm retired.

Pharmacy technician: Is there any other phone number we could use to reach you?

Patient: Yes, my home phone number is 829-555-3922

Pharmacy technician: Do you have any known drug allergies?

Patient: Yes, I am allergic to penicillin.

Pharmacy technician: Are you currently taking any over-the-counter or prescription medications or supplements?

Patient: I take 300 mg of cortisone every day.

Pharmacy: Do you have your insurance card with you?

Patient: Yes.